DIGITAL HUB SUPPORT VOLUNTEER (VARIOUS LOCATIONS)

ABOUT THIS VOLUNTEERING OPPORTUNITY

Can you confidently use a computer, smart phone, or tablet? Would you like to help people in your local community access the internet or use their digital devices? Are you friendly, patient and reliable? If so coming to join us as a Digital Support Volunteer could be the opportunity for you.

For most of us accessing the internet or using digital services is just part of daily life, but there are lots of people living in our communities who want to benefit from what the digital world has to offer and don't know where to start. There is an expectation that everyone just 'knows' what to do with a new laptop, phone or tablet, but the reality is that many people in our communities don't and our digital hubs have been set up to help them.

You don't need to be a tech expert or computer whizz, just someone who knows how to do the day-to-day things we all take for granted, such as sending emails, uploading photographs, or using comparison sites, to name a few.

The best thing about volunteering for us at our Digital Hubs is the ability to make a real difference to the quality of someone else's life. This role also gives all volunteers the opportunity to develop a wide range of skills (see below) which can be used on CV's, job or university applications, or just the chance to build confidence working with people in a friendly, relaxed atmosphere.

Because we support so many people and we know what we do is invaluable to the community, we are always looking for opportunities to grow and open more hubs across the district, if you are interested in volunteering in: Sleaford, Heckington, Ruskington, Osbournby or Waddington we would be thrilled to hear from you. However, if you'd like to help in other areas, please let us know and we can contact you if and when something more suitable becomes available.

WHAT ARE WE LOOKING FOR?

1. Friendly, reliable, empathetic people, who are willing to donate two hours of their time each week (weekly is preferred, but fortnightly is also an option).

2. People with the ability to proficiently use a computer, carry out an internet search, and use email as a minimum (but the more knowledge the better).

3. The ability to explain to people how to carry out tasks in a clear concise way, often taking a 'step-by-step' approach.

4. People who come in to use the hubs have varying levels of need, so volunteers must be willing to be adaptable and able to tailor their support to the needs of our users.

5. It would also be helpful if volunteers are willing to help set up the room/s before the sessions and help to tidy up afterwards, this usually takes about ten minutes.