

# Customer Satisfaction Survey

## Chairman/Vice-Chairman's Attendance at Your Event



Please use this survey to provide feedback on the Chairman or Vice-Chairman's attendance at your event.

All the responses you give will be strictly confidential and will be processed in accordance with the Data Protection Act 2018. The information collected will be used to understand the demographics of our customers and improve services. By submitting this survey, you agree that we will process this information in line with our privacy policy: <https://www.n-kesteven.gov.uk/privacy/>

If you have any questions please contact Mrs Clare Richardson, Civic Officer, on 01529 308220 or [civic\\_office@n-kesteven.gov.uk](mailto:civic_office@n-kesteven.gov.uk)

**This document can be made available in large print, Braille, audio tape, electronic formats such as CD, or in a different language. For a copy please contact Corporate and Customer Services at the Council using the following options:**

**Phone: 01529 414155 (main switchboard)**

**Web: [www.n-kesteven.gov.uk](http://www.n-kesteven.gov.uk)    Email: [equality@n-kesteven.gov.uk](mailto:equality@n-kesteven.gov.uk)**

**Corporate and Customer Services  
North Kesteven District Council, Kesteven Street,  
Sleaford, Lincolnshire NG34 7EF.**

**Details of event:**

**Date of event:**

**Q1 How did you invite the Chairman/Vice-Chairman to your event?**

- Email
- Website
- Letter
- Telephone

**Q2 Was the invitation dealt with in a timely way?**

- Yes
- No

If no, please explain below:

**Q3 Was the correspondence we sent to you clear and easy to understand?**

- Yes
- No

If no, please explain below:

**Q4 How did the Chairman or Vice-Chairman's attendance benefit your event?**

**Q5 Could the Chairman (or Vice-Chairman) have done anything better when attending your event?**

**Q6 Did you visit the Council website to place your invitation?**

Yes

No

**If so, did you find the Council Website easy to access?**

Yes

No

If no, please explain below:

**Did you find the Chairman's web page easily?**

Yes

No

If no, please explain below:

**Q7 Any other comments?**

**Organiser and Organisation:**

**Contact Details:**

## **Privacy Notice \***

Your privacy is important to us so please be assured that we will only use your personal information for the purposes of Chairman Correspondence.

Should we need to get back in touch with you regards this we do need you to consent.

Your details will only be retained in relation to the correspondence with the Chairman and will not be shared with a third party. If you consent to us contacting you for this purpose please tick to say how you would like us to contact you.

- Email
- Telephone
- Post

**Thank you for completing this survey**