



Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:	Service user number
North Kesteven District Council Revenues and Benefits PO Box 1257	9 2 0 0 3 6
Lincoln Lincolnshire LN5 5PQ	FOR NORTH KESTEVEN DISTRICT COUNCIL OFFICIAL USE ONLY This is not part of the instruction to your bank or building society. I / WE WISH TO PAY
Name(s) of account holder(s)	Monthly Quarterly Half yearly
	ON THE
	1st 8th 15th 23rd 28th
Bank/building society account number	
Branch sort code	Instruction to your bank or building society Please pay North Kesteven District Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by
Name and full postal address of your bank or building society To: The Manager Bank/building society	the Direct Debit Guarantee. I understand that this Instruction may remain with North Kesteven District Council and, if so, details will be passed electronically to my bank/building society.
Address	Signature(s)
Postcode	Date
Reference	

Banks and building societies may not accept Direct Debit Instructions for some types of account

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This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit North Kesteven District Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request North Kesteven District Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by North Kesteven District Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when North Kesteven District Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.