

## Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:

North Kesteven District Council  
Revenues and Benefits  
PO Box 1257  
Lincoln  
Lincolnshire  
LN5 5PQ

Name(s) of account holder(s)


Bank/building society account number

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Branch sort code

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Name and full postal address of your bank or building society

To: The Manager	Bank/building society
Address	
Postcode	

Reference

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Service user number

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FOR NORTH KESTEVEN DISTRICT COUNCIL OFFICIAL USE ONLY  
This is not part of the instruction to your bank or building society.

I / WE WISH TO PAY

Monthly	Quarterly	Half yearly
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ON THE

1st	8th	15th	23rd	28th
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**Instruction to your bank or building society**

Please pay North Kesteven District Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with North Kesteven District Council and, if so, details will be passed electronically to my bank/building society.

Signature(s)


Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

DD11

This guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit North Kesteven District Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request North Kesteven District Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by North Kesteven District Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when North Kesteven District Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.