

# REFRESH : NK PLAN 2017-20 Structure & Golden Thread

## VISION

100 Flourishing Communities

## PURPOSE

To deliver effective & efficient public services that meet the needs and priorities of local people and support growth in the district

## OBJECTIVES

Facilitating the delivery of **new jobs**, **homes** and **infrastructure** to support long term growth.

Working in partnership to improve the **quality of life**, **economic performance**, and **environmental sustainability** of North Kesteven

**Inspiring community participation to deliver local aspirations and community based services**

**Transforming Services to meet the changing needs of North Kesteven.**

## PRIORITIES

**Our Economy**  
- *To promote the economic and employment growth of North Kesteven*

**Our Homes**  
- *To promote housing growth that meets the current and emerging needs of North Kesteven*

**Our Communities**  
- *To promote the sustainability, well-being, safety and health of North Kesteven's growing communities*

**Our Council**  
- *To be a high performing and value for money Council that is prepared for the future*

## AMBITIONS

- Support business growth and jobs in NK
- Regenerate NK
- Drive Investment in NK including transport routes

- Deliver the Local Plan
- Increase the supply of housing in NK
- Maintain & improve housing in NK
- Provide high quality housing services across NK

- Attractive, clean, and sustainable NK
- Safe and inclusive NK
- Healthy, fit, and vibrant NK
- Supportive NK
- Community NK

- Customer focused NK
- High quality, value for money NK
- Open and accountable NK

## SERVICE DELIVERY PLANS : Who, how, when will deliver our plans

Individual objectives

Team Work Plans

Divisional Service Delivery Plans / Major Programme Plans

Team Work Plans

Individual objectives



# NK PLAN 2017-20 Our Communities Ambitions : What we plan to do

OUR COMMUNITIES	
AMBITIONS	WHAT WE WANT TO DO
<b>ATTRACTIVE, CLEAN &amp; SUSTAINABLE NK</b>	<ul style="list-style-type: none"> <li>• Ensure NK remains a clean and attractive district.</li> <li>• Promote sustainable communities as part of the Local Plan.</li> <li>• Provide practical advice to residents and businesses to better understand their carbon footprint; recycling opportunities and commitment to a sustainable future.</li> </ul>
<b>SAFE &amp; INCLUSIVE NK</b>	<ul style="list-style-type: none"> <li>• Continue to work in partnership to ensure physically and digitally safe, resilient and cohesive communities.</li> <li>• Work with businesses, using our enforcement powers as necessary, to ensure consumer safety.</li> <li>• Work with developers and homeowners to ensure safe and legally compliant business and residential development</li> </ul>
<b>SUPPORTIVE NK</b>	<ul style="list-style-type: none"> <li>• Provide both direct support and work with partners to reduce social, financial and digital exclusion within all our communities.</li> <li>• Support our residents with the impacts of Welfare Reform.</li> <li>• Work with partners to reduce the levels of fuel poverty within the district.</li> <li>• Provide either directly or through partners effective and efficient support services for our residents when needed</li> </ul>
<b>HEALTHY, FIT &amp; VIBRANT NK</b>	<ul style="list-style-type: none"> <li>• Support and encourage a range of opportunities :                             <ul style="list-style-type: none"> <li>• to improve the health and wellbeing of communities;</li> <li>• for residents and visitors to participate in sporting and leisure activities;</li> <li>• for residents and visitors to take part in cultural activities that enhance their overall quality of life , and generate stronger ties and understanding within and between communities,</li> </ul> </li> <li>• Make NK a vibrant and attractive destination for visitors and businesses</li> </ul>
<b>COMMUNITY NK</b>	<ul style="list-style-type: none"> <li>• Act as a Community Leader,</li> <li>• Embrace key partnerships,</li> <li>• Actively engage with residents in shaping the future for North Kesteven,</li> <li>• Bring clarity to our vision for 100 flourishing communities to target resources and ensure all communities have the potential to be both flourishing and sustainable.</li> </ul>

OUR ECONOMY	
AMBITIONS	WHAT WE WANT TO DO
<b>SUPPORT BUSINESS GROWTH &amp; JOBS in NK</b>	<ul style="list-style-type: none"> <li>• Provide focused support for growth and entrepreneurial activity.</li> <li>• Facilitate both the delivery of new jobs and the safeguarding of existing jobs across North Kesteven.</li> <li>• Work with new and existing businesses to develop a more balanced and higher wage economy for the district that provides a wider range of attractive employment opportunities within the district</li> </ul>
<b>REGENERATE NK</b>	<ul style="list-style-type: none"> <li>• Facilitate regeneration within the district to make North Kesteven an attractive location for residents, businesses, visitors and investors.</li> </ul>
<b>DRIVE INVESTMENT in NK including TRANSPORT ROUTES</b>	<ul style="list-style-type: none"> <li>• Secure increasing levels of inward investment in NK to deliver regeneration and infrastructure improvements including transport routes.</li> <li>• Invest Council funds as appropriate to overcome current market constraints</li> </ul>

<b>OUR HOMES</b>	
<b>AMBITIONS</b>	<b>WHAT WE WANT TO DO</b>
<b>DELIVER the LOCAL PLAN</b>	<ul style="list-style-type: none"> <li>• Deliver the Local Plan and supporting policy framework to facilitate sustainable housing growth and appropriate levels of infrastructure development in North Kesteven and Central Lincolnshire</li> </ul>
<b>INCREASE THE SUPPLY of HOUSING in NK</b>	<ul style="list-style-type: none"> <li>• Increase the supply and improve the mix of housing in NK through working with landowners, developers and partners.</li> <li>• Facilitate the delivery of Sustainable Urban Extensions.</li> <li>• Secure sites and build more council properties.</li> <li>• Work with developers and partners to increase the supply of affordable homes and homes for people with specific needs.</li> <li>• Work to bring empty homes back into use.</li> <li>• Promote and support different models of home ownership</li> </ul>
<b>MAINTAIN &amp; IMPROVE HOUSING in NK</b>	<ul style="list-style-type: none"> <li>• Ensure all council properties meet the NK Decent Homes Standard.</li> <li>• Promote improvements in the condition of private sector properties</li> </ul>
<b>PROVIDE HIGH QUALITY HOUSING SERVICES ACROSS NK</b>	<ul style="list-style-type: none"> <li>• Maintain excellent tenant services and continually improve these in line with national standards.</li> <li>• Deliver excellent housing services all residents</li> <li>• Work with our partners to support their landlord role</li> </ul>

**OUR COUNCIL**

<b>AMBITIONS</b>	<b>WHAT WE WANT TO DO</b>
<b>CUSTOMER FOCUSED NK</b>	<ul style="list-style-type: none"> <li>• Further develop our customer insight, and understand and plan for changes in the population and demographic mix within the district.</li> <li>• Engage with our customers to ensure that our services are easily accessible and meeting their needs.</li> <li>• Seek feedback and keep customers informed on our performance.</li> </ul>
<b>HIGH QUALITY, VALUE for MONEY NK</b>	<ul style="list-style-type: none"> <li>• Deliver high quality, resilient, affordable services.</li> <li>• Ensure the Council is continually improving and operating in the most effective, efficient, value for money way.</li> <li>• Develop and deploy our resources and people to greatest effect.</li> <li>• Continue to review and the develop the range of delivery models we use to deliver services – either directly, with partners, or by partners.</li> <li>• Develop income strategies to further improve the Council’s financial resilience</li> </ul>
<b>OPEN &amp; ACCOUNTABLE NK</b>	<ul style="list-style-type: none"> <li>• Ensure that the Council is transparent, open &amp; accountable in its decisions and provision of information.</li> </ul>