

Appendix 1 NK PLAN Consultation Results Summary

Executive Board 2nd Feb 2017

Table of Contents

<u>Page</u>	<u>Content</u>
1	Title Page
2	Content Page (this page)
3	Purpose and Summary
4	Listing of consultations undertaken
5	Summary : Overall results
6	Strategic Driver ranked most important by each group
7	Strategic Drivers Most to Least Important overall ranking
8	Strategic Drivers 1 to 5 Ranking by each group
9	Priority ranked most important by each group
10	Priorities Most to Least Important overall ranking
11	Priorities 1 to 5 Ranking by each group
12	Is the Council focused on the right things? : scores for this and past two years by group
13	Does the Council have the capacity to deliver? : scores for this and past two years by group
14	Is there clarity on benefits? : scores for this and past two years by group
15 to 17	Detailed group ranking percentages for each Strategic Driver
18 to 19	Detailed group ranking percentages for each Priority

Purpose & Summary

Purpose of Report

- To set out the approach and results, at both summary and detailed level, of the NK Plan (the council's Corporate Plan) consultation process undertaken between October and December 2016.




Summary

- The NK Plan 2017-20 was approved for the purpose of consultation by the Executive Board meeting of 6th October 2016. Consultation with a range of stakeholder groups was undertaken with the results informing the final consideration of the NK Plan by both the Executive Board and Full Council.
- Given both the extensive "1000 conversations in 100 days" consultation undertaken as part of the streamlining of the NK Plan in 2015, and the retention of all the NK Plan's existing priorities and supporting ambitions a lighter touch consultation process was approved for 2016. Consultation on the NK Plan has been undertaken with a range of stakeholder groups.
- The consultations have involved the district context for the plan, details on the four priorities, supporting ambitions and for specific discussion the key activities planned for the next financial year, in this instance 17/18, within each priority. Additionally the financial context and overall timelines for the NK Plan were covered.
- The same core questions were posed in each consultation as in the four previous years providing the opportunity for year on year comparison. These being:
 - Ranking of Strategic Drivers; Ranking of Priorities; Is the Council Focused on the right things?; Does the Council have the capacity to deliver?; Is there clarity on benefits?
 - Given the EU Referendum vote in June 2016, an additional strategic driver, "Brexit", was included this year. Interestingly the overall consultation placed it as the strategic driver with the least impact.
- The summary results demonstrate:
 - Consistency in the Strategic Driver and Priority seen as most important – Employment and Our Economy – as compared with last year.
 - Consistently positive feedback in terms of the three questions posed with all scoring over 80% positive.
 - 95% agreed that ***the Council is focused on the right things***, a very high rating and in line with last year.
 - ***Capacity to deliver*** saw a 10 point improvement as compared with 2015, increasing to 83% overall. This also compares very positively with the 59% agreement level when the question was first posed in 2012.
 - ***Clarity on benefits*** although scoring strongly at 86%, did show a slight fall of two points compared with the 2015 consultation, but again remains some 12 points up when compared with the 2012 starting point.
- As part of the Budget consultation focus groups with residents held in December, views on whether the Council is focused on the right things, and most important priority were captured. 80% of participants agreed or strongly agreed that the Council is focused on the right things, with 10% unsure, and 10% in agreement; Our Homes was rated the most important priority.

Consultations held

STAKEHOLDER	Date(s)	Respondents
ALL GROUPS	Events held Oct to Dec 2016	154
Managers	16th Nov	17
Members	21st Nov	21
Our Communities P'ship Action Group	18th Oct	12
Our Economy P'ship Action Group	5th Oct	9
Our Homes P'ship Action Group	16th Nov	8
SMT	28th Nov to 13th Dec	3
Staff	28th Nov to 5th Dec	58
Tenants Panel	21st Nov	14
Youth Council	3rd Nov	12

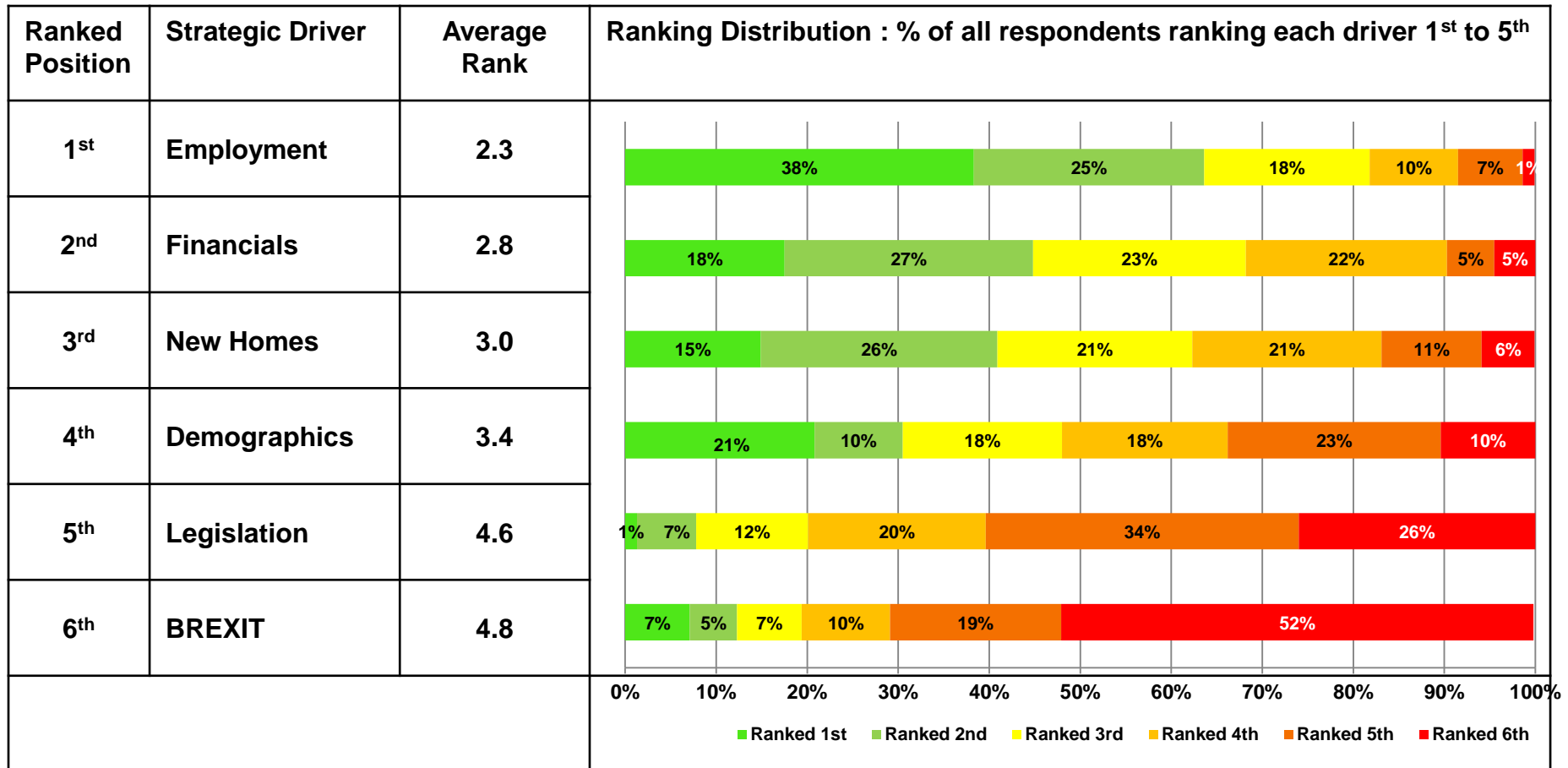
OVERALL RESULTS SUMMARY

Consultation Question	2012	2013	2014	2015	THIS YEAR	DoT
Which strategic driver will have the most effect on the District and Council?	Financials	Financials	Financials	Employment	Employment	
Which is the most important priority for the Council to focus on?	Economy	Economy	Economy	Economy	Economy	
Is the Council focused on the right things?	Yes 91%	Yes 85%	Yes 95%	Yes 95%	Yes 95%	
Does the Council have the capacity to achieve its ambitions?	Yes 59%	No 48%	Yes 76%	Yes 73%	Yes 83%	
Is there clarity on benefits for residents / businesses?	Yes 74%	Yes 57%	Yes 74%	Yes 88%	Yes 86%	

RESULTS SUMMARY : Strategic Driver ranked most important by each group

STAKEHOLDER	2012	2013	2014	2015	THIS YEAR
ALL GROUPS	Financials	Financials	Financials	Employment	Employment
Access Group	no consultation	no consultation	Employment	no consultation	no consultation
Managers	Financials	New Homes	Financials	Employment	New Homes
Members	Financials	Financials	Employment	Employment	Employment
Our Communities P'ship Action Group	no consultation	Financials	Financials	Employment	People & Demographics
Our Economy P'ship Action Group	no consultation	Employment	Financials	People & Demographics	Employment
Our Homes P'ship Action Group	no consultation	Financials	New Homes	New Homes	Employment
SMT	no consultation	Financials	Employment	Financials	BREXIT
Staff	no consultation	no consultation	Financials	Employment	Employment
Tenants Panel	Financials	Financials	Financials	New Homes	Financials
Youth Council	Financials	Employment	Financials	Employment	Employment

Strategic Drivers : Most to Least Important Overall Ranking



Notes:
 Ranking by individual stakeholder group for each of the 6 strategic drivers may be found on [slides 15 to 17](#).

Percentages above are rounded up / down to the nearest whole number and hence the figures shown may not always add up to 100%.

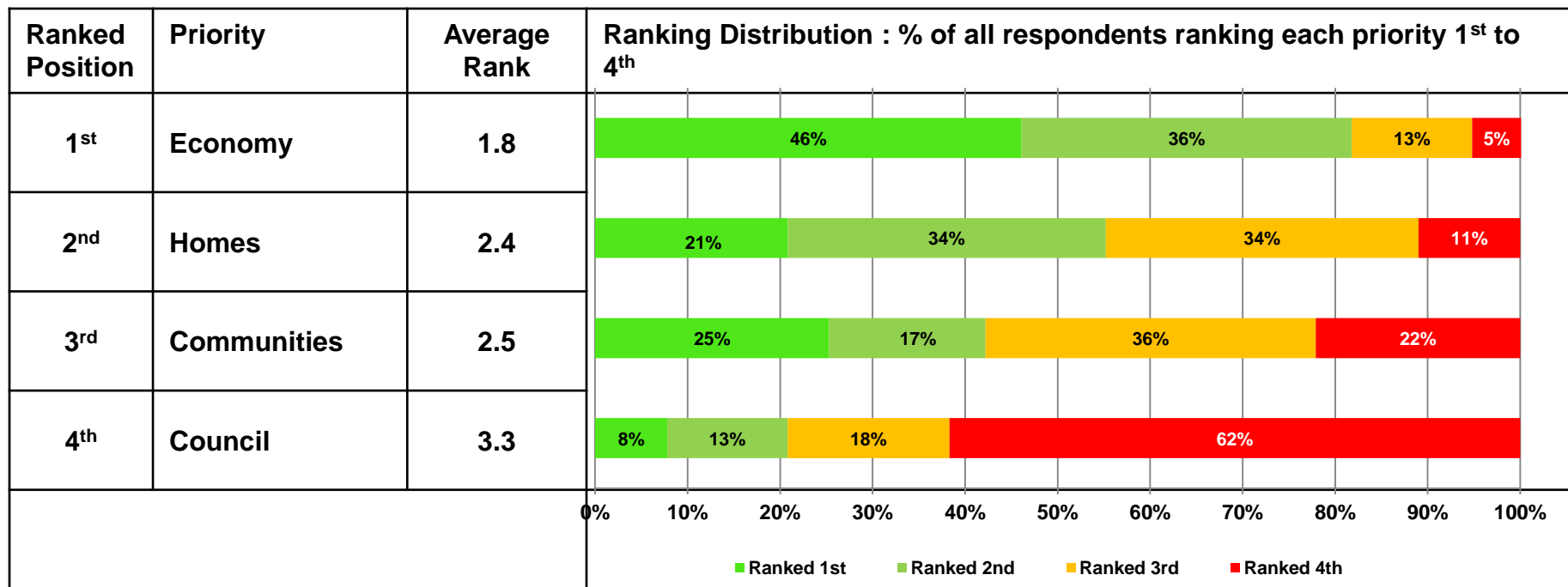
Strategic Drivers 1 to 5 rankings by consulted groups

Group	Strategic Driver	Employment	Financials	New Homes	Demographics	Legislation	BREXIT
ALL GROUPS		1 st	2 nd	3 rd	4 th	5 th	6 th
Managers		4 th	2 nd	1 st	3 rd	5 th	6 th
Members		1 st	2 nd	3 rd	4 th	5 th	6 th
Our Communities PAG		2 nd	3 rd	4 th	1 st	6 th	5 th
Our Economy PAG		1 st	2 nd	3 rd	5 th	6 th	4 th
Our Homes PAG		1 st	4 th	3 rd	2 nd	5 th	6 th
SMT		3 rd	4 th	2 nd	5 th	6 th	1 st
Staff		1 st	3 rd	2 nd	4 th	5 th	6 th
Tenants Panel		3 rd	1 st	2 nd	4 th	5 th	6 th
Youth Council		1 st	3 rd	5 th	2 nd	6 th	4 th
Count of Group Rankings							
	1 st	5	1	1	1	0	1
	2 nd	1	3	3	2	0	0
	3 rd	2	3	3	1	0	0
	4 th	1	2	1	3	0	2
	5 th	0	0	1	2	5	1
	6 th	0	0	0	0	4	5

RESULTS SUMMARY : Priority ranked most important by each group

STAKEHOLDER	2012	2013	2014	2015	THIS YEAR
ALL GROUPS	Economy	Economy	Economy	Economy	Economy
Access Group	no consultation	no consultation	Communities	no consultation	no consultation
Managers	Communities	Economy	Communities	Economy	Economy
Members	Economy	Economy	Economy	Economy	Economy
Our Communities P'ship Action Group	no consultation	Communities	Economy	Communities	Communities
Our Economy P'ship Action Group	no consultation	Economy	Economy	Economy	Economy
Our Homes P'ship Action Group	no consultation	Economy	Homes	Homes	Economy
SMT	no consultation	Economy	Economy	Economy	Economy
Staff	no consultation	no consultation	Economy	Economy	Economy
Tenants Panel	Communities	Economy	Economy	Homes	Council
Youth Council	Economy	Economy	Economy	Communities	Economy

Priorities : Most to Least Important Overall Ranking













Note:
 Ranking by individual stakeholder group for each of the 4 priorities may be found on slides **18 and 19**.

Percentages above are rounded up / down to the nearest whole number and hence the figures shown may not always add up to 100%.











Priorities 1 to 4 rankings by consulted Groups

Group	Priority	Economy	Homes	Communities	Council
ALL GROUPS		1st	2nd	3rd	4th
Managers		1st	2nd	3rd	4th
Members		1st	2nd	3rd	4th
Our Communities PAG		2nd	3rd	1st	4th
Our Economy PAG		1st	3rd	2nd	4th
Our Homes PAG		1st	3rd	2nd	4th
SMT		1st	2nd	4th	3rd
Staff		1st	2nd	3rd	4th
Tenants Panel		2nd	3rd	4th	1st
Youth Council		1st	3rd	2nd	4th
Count of Group Rankings					
	1st	7	0	1	1
	2nd	2	4	3	0
	3rd	0	5	3	1
	4th	0	0	2	7











RESULTS SUMMARY : Is the Council Focused on the right things?

Stakeholders	2012		2013		2014		2015		2016		DoT v 2015
	Response	%	Response	%	Response	%	Response	%	Response	%	
Youth Council	Yes	82%	Yes	100%	Yes	100%	Yes	91%	Yes	100%	
Our Economy PAG			Yes	100%	Yes	100%	Yes	100%	Yes	100%	
Our Homes PAG			Yes	86%	Yes	100%	N/A	N/A	Yes	100%	
Our Communities PAG			Yes	73%	Yes	92%	Yes	100%	Yes	100%	
SMT			Yes	100%	Yes	100%	Yes	100%	Yes	100%	
Staff					Yes	91%	Yes	93%	Yes	97%	
ALL STAKEHOLDERS	Yes	91%	Yes	85%	Yes	95%	Yes	95%	Yes	95%	
Managers	Yes	94%	Yes	84%	Yes	91%	Yes	100%	Yes	94%	
Tenants Panel	Yes	94%	Yes	82%	Yes	100%	Yes	100%	Yes	93%	
Members	Yes	92%	Yes	80%	Yes	93%	Yes	88%	Yes	86%	

RESULTS SUMMARY : Does the Council have the capacity to deliver?

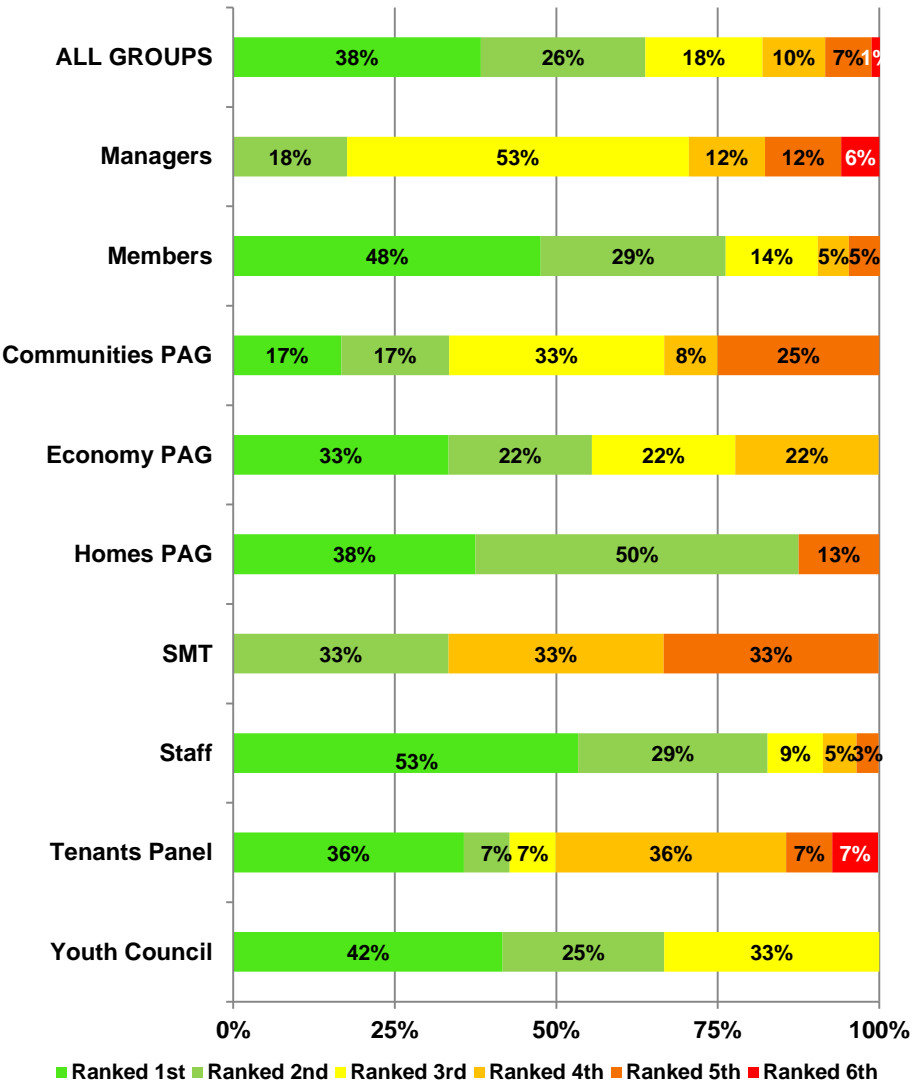
Stakeholders	2012		2013		2014		2015		2016		DoT v 2015
	Response	%	Response	%	Response	%	Response	%	Response	%	
Youth Council	Yes	73%	Yes	67%	Yes	71%	Yes	91%	Yes	100%	
SMT			Yes	67%	Yes	83%	Yes	100%	Yes	100%	
Our Economy PAG			No	33%	Yes	73%	Yes	60%	Yes	89%	
Tenants Panel	Yes	88%	Yes	73%	Yes	100%	Yes	92%	Yes	86%	
Members	Yes	62%	Yes	56%	Yes	93%	Yes	71%	Yes	86%	
Staff					Yes	70%	Yes	72%	Yes	84%	
ALL STAKEHOLDERS	Yes	59%	No	48%	Yes	76%	Yes	73%	Yes	83%	
Our Communities PAG			No	40%	Yes	92%	Yes	71%	Yes	83%	
Managers	No	13%	No	26%	No	45%	Yes	53%	Yes	71%	
Our Homes PAG			Yes	57%	Yes	86%	N/A	N/A	Yes	51%	

RESULTS SUMMARY : Is there clarity on benefits?

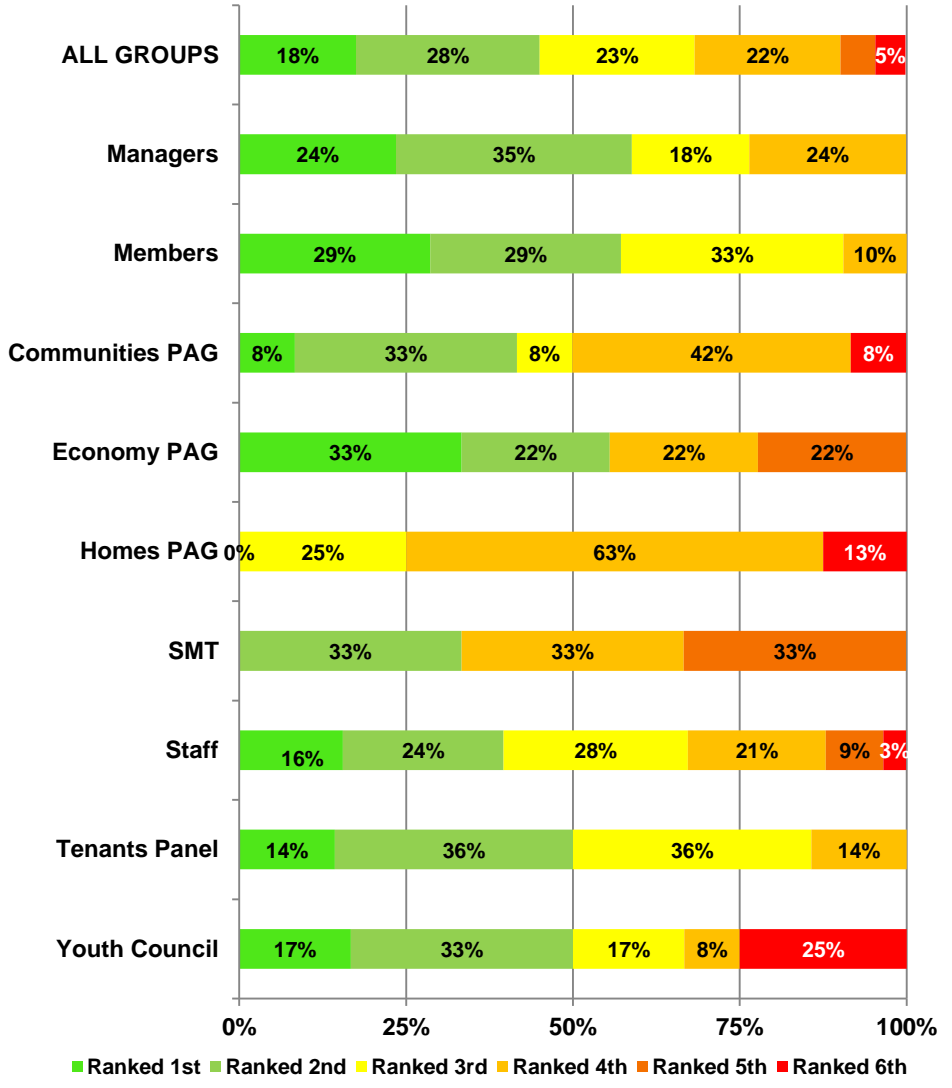
Stakeholders	2012		2013		2014		2015		2016		DoT v 2015
	Response	%	Response	%	Response	%	Response	%	Response	%	
SMT			Yes	100%	Yes	100%	Yes	100%	Yes	100%	
Our Communities PAG			No	40%	Yes	57%	Yes	100%	Yes	92%	
Members	Yes	58%	Yes	52%	Yes	85%	Yes	71%	Yes	90%	
Our Economy PAG			Yes	83%	Yes	91%	Yes	100%	Yes	89%	
Our Homes PAG			Yes	86%	Yes	100%			Yes	88%	
Managers	Yes	87%	No	47%	No	23%	Yes	100%	Yes	88%	
ALL STAKEHOLDERS	Yes	74%	Yes	57%	Yes	74%	Yes	88%	Yes	86%	
Youth Council	Yes	64%	Yes	51%	Yes	76%	Yes	91%	Yes	83%	
Staff					Yes	70%	Yes	84%	Yes	83%	
Tenants Panel	Yes	88%	Yes	56%	Yes	77%	Yes	92%	Yes	79%	

Strategic Drivers 2014 Rankings by stakeholder groups (1 of 3)

Employment : Ranked 1st Overall



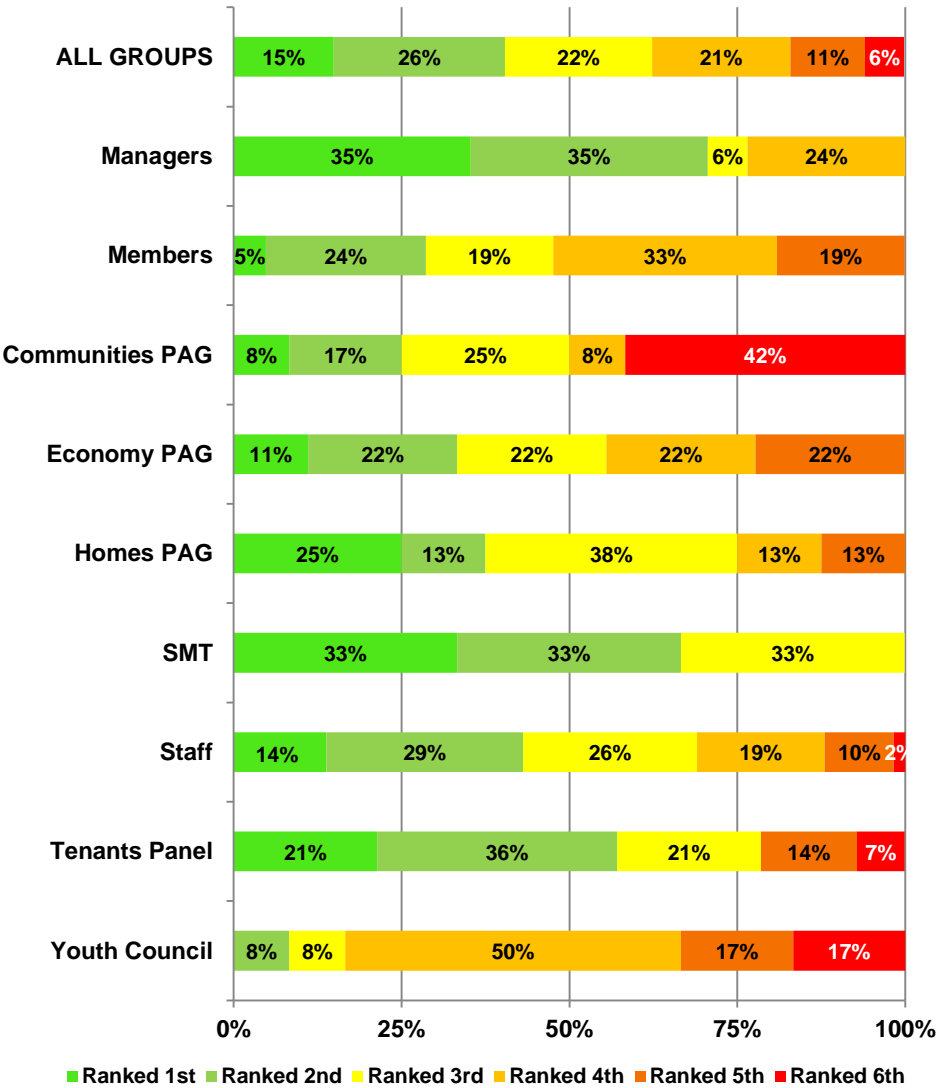
Financials : Ranked 2nd Overall



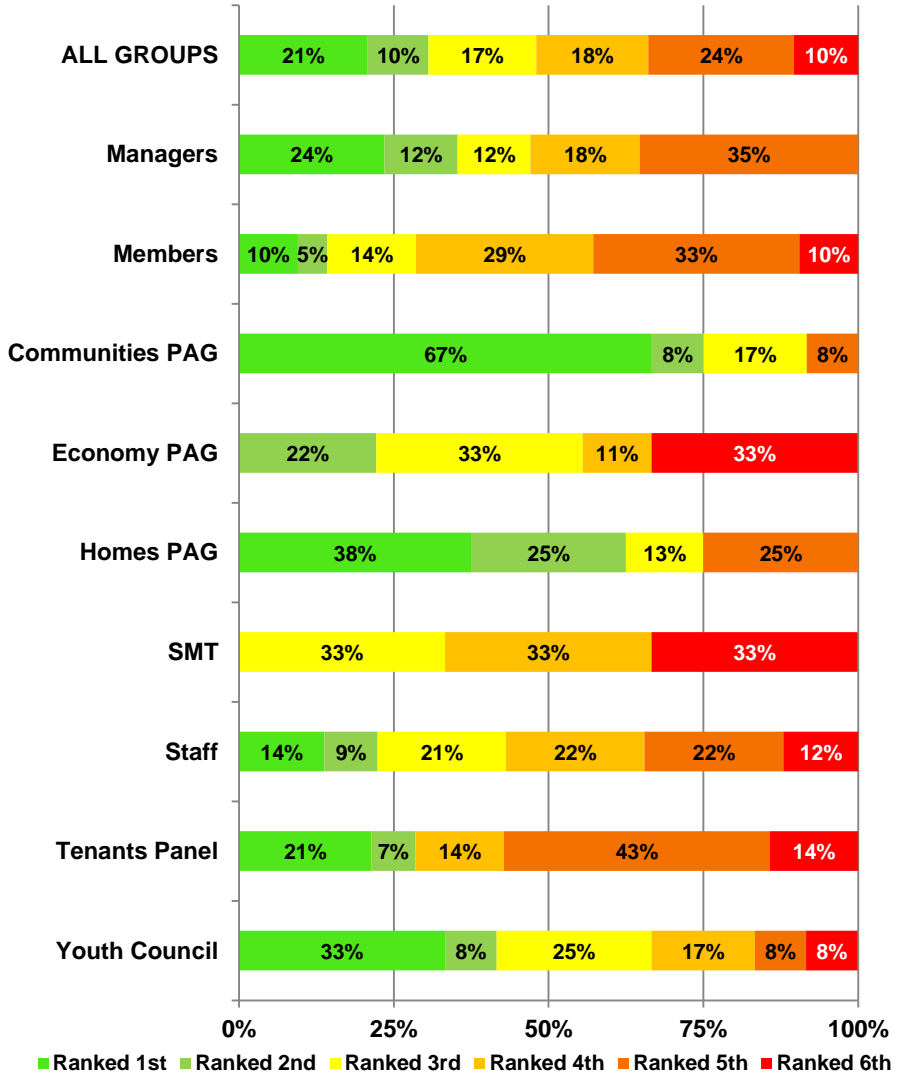
Note : Percentages above are rounded up / down to the nearest whole number and hence the figures shown may not always add up to 100%.

Strategic Drivers 2014 Rankings by stakeholder groups (2 of 3)

New Homes : Ranked 3rd Overall



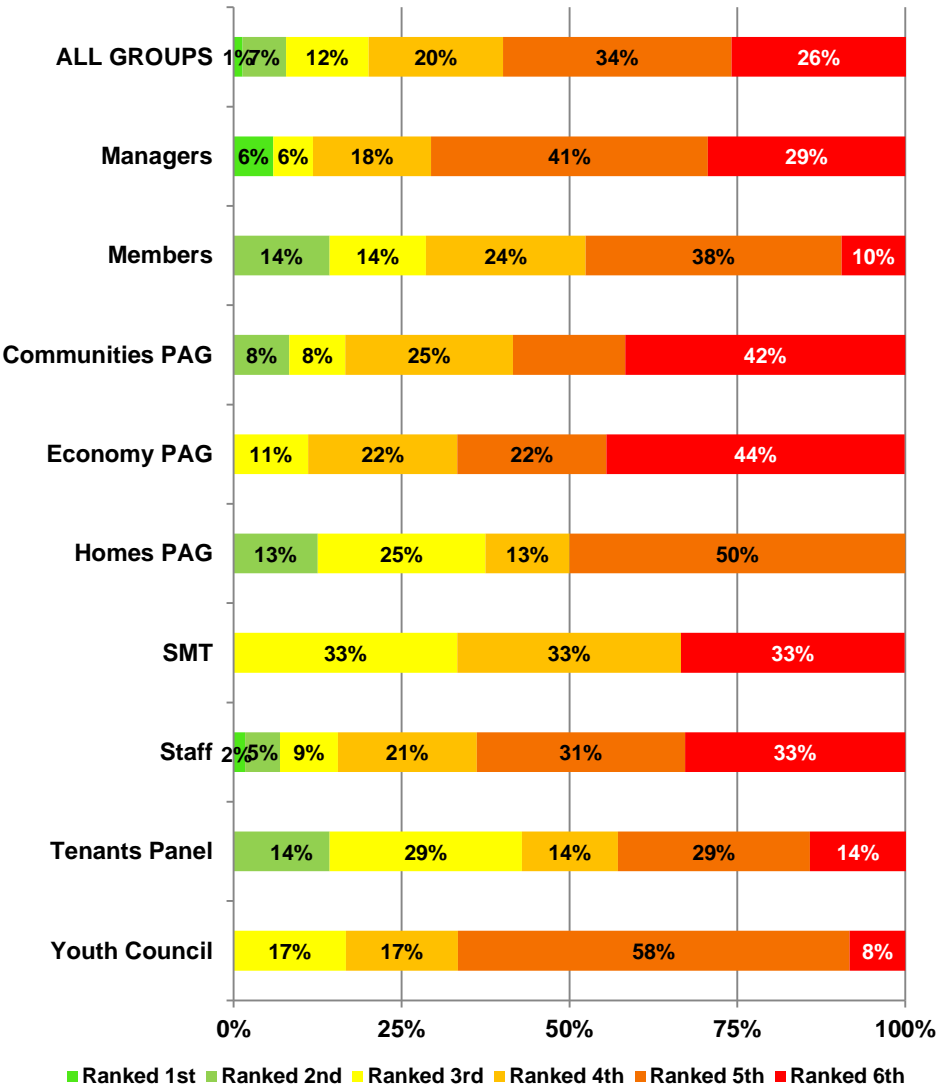
Demographics : Ranked 4th Overall



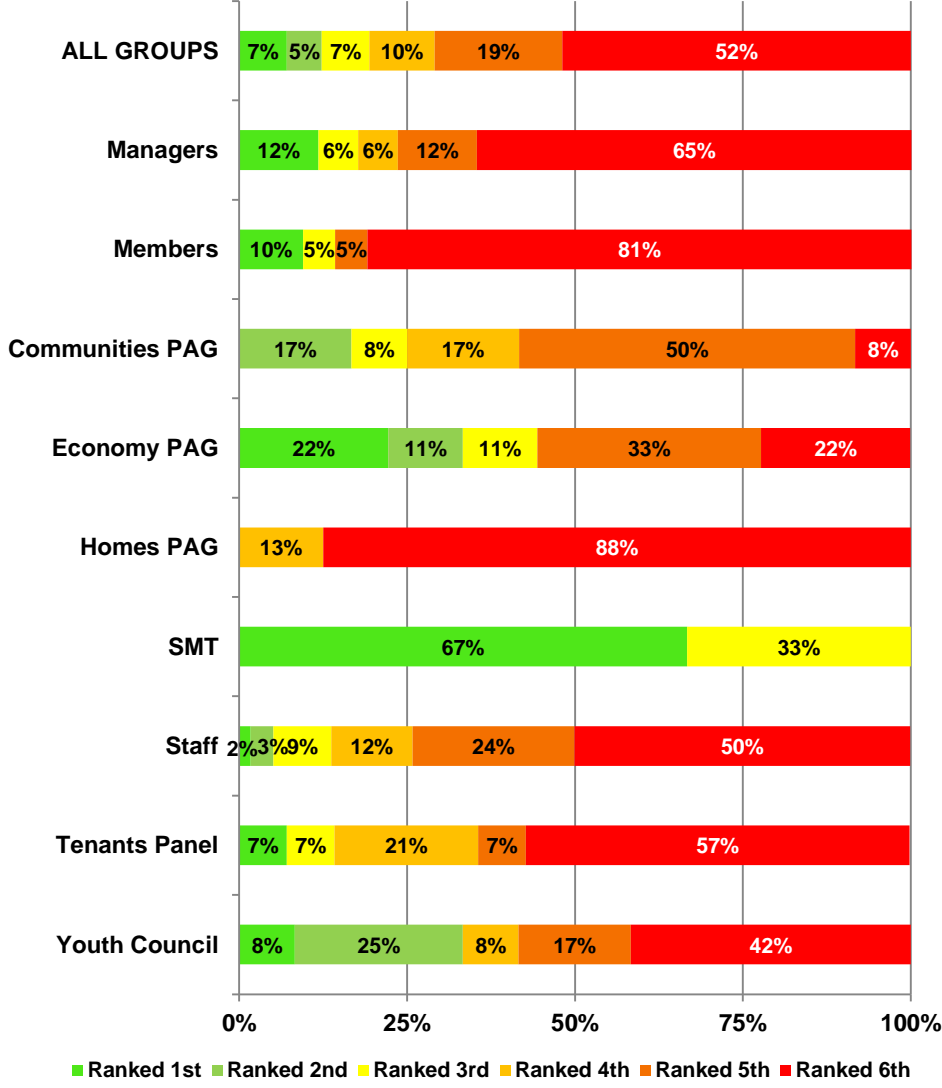
Note : Percentages above are rounded up / down to the nearest whole number and hence the figures shown may not always add up to 100%.

Strategic Drivers 2014 Rankings by stakeholder groups (3 of 3)

Legislation: Ranked 5th Overall



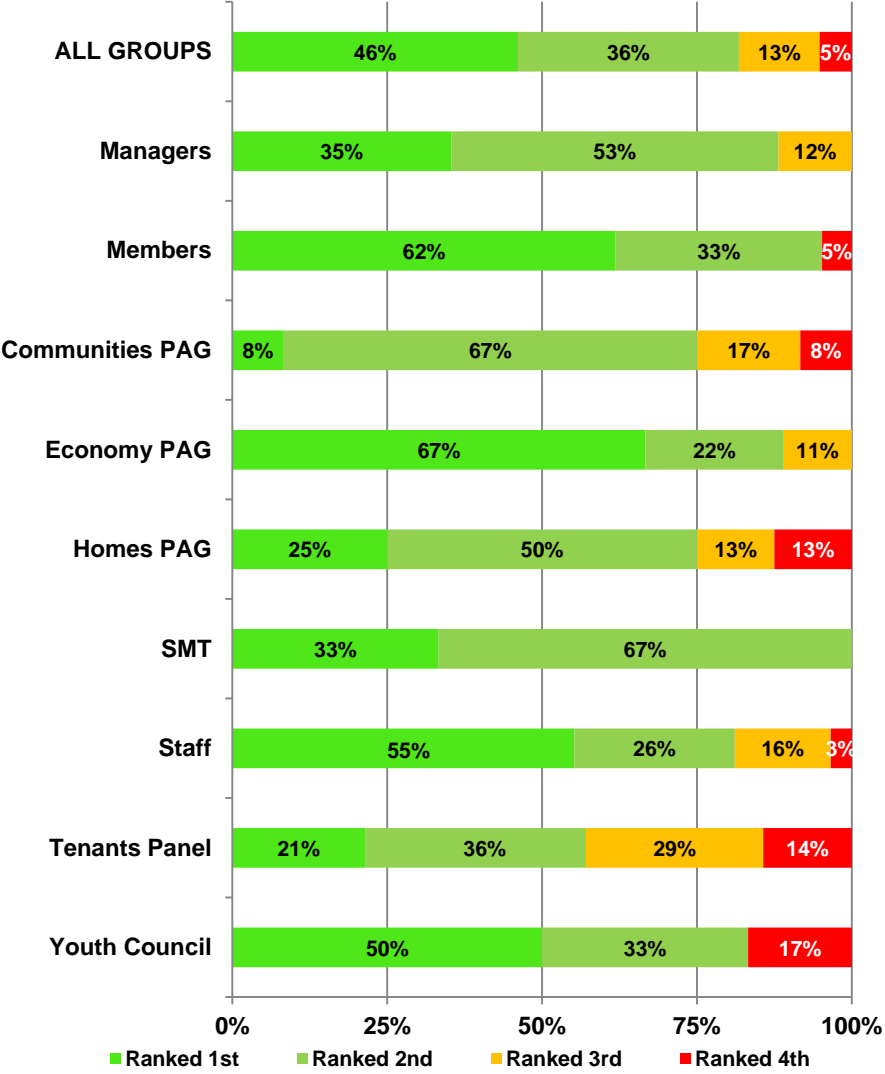
BREXIT: Ranked 6th Overall



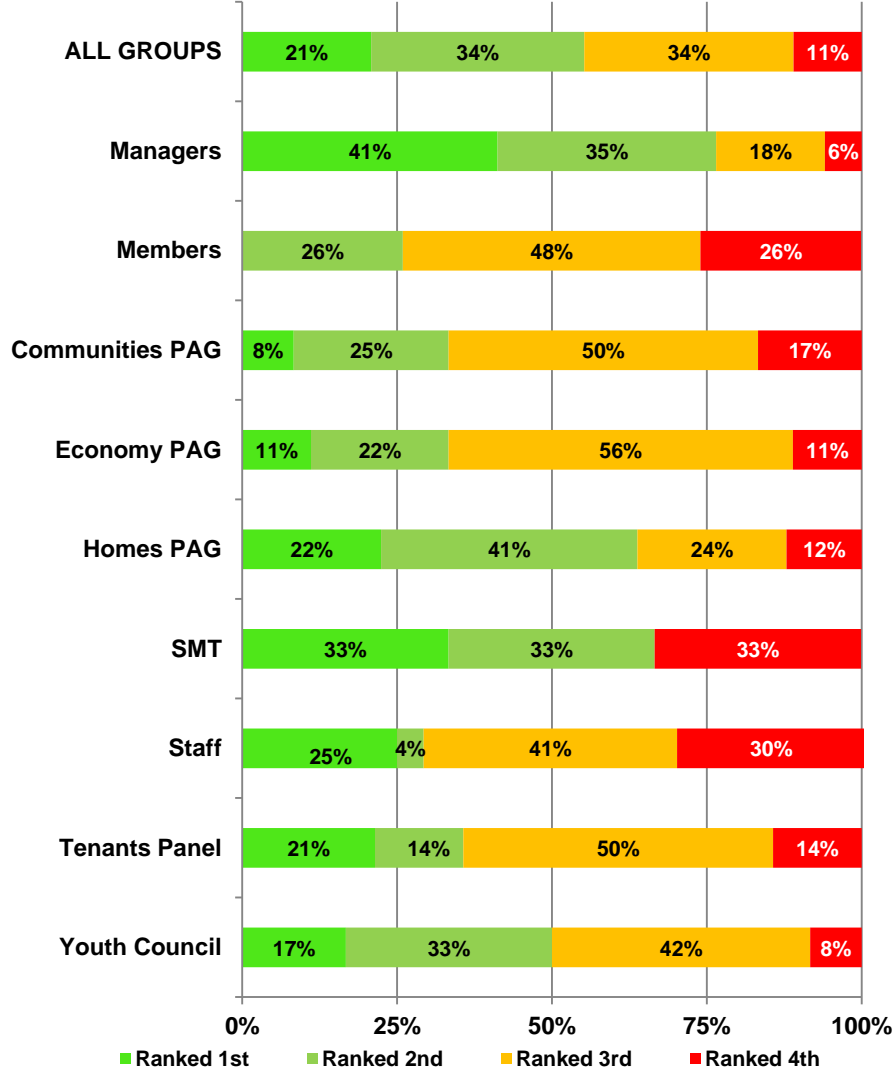
Note : Percentages above are rounded up / down to the nearest whole number and hence the figures shown may not always add up to 100%.

Priorities 2014 Rankings by stakeholder groups (1 of 2)

Our Economy : Ranked 1st Overall



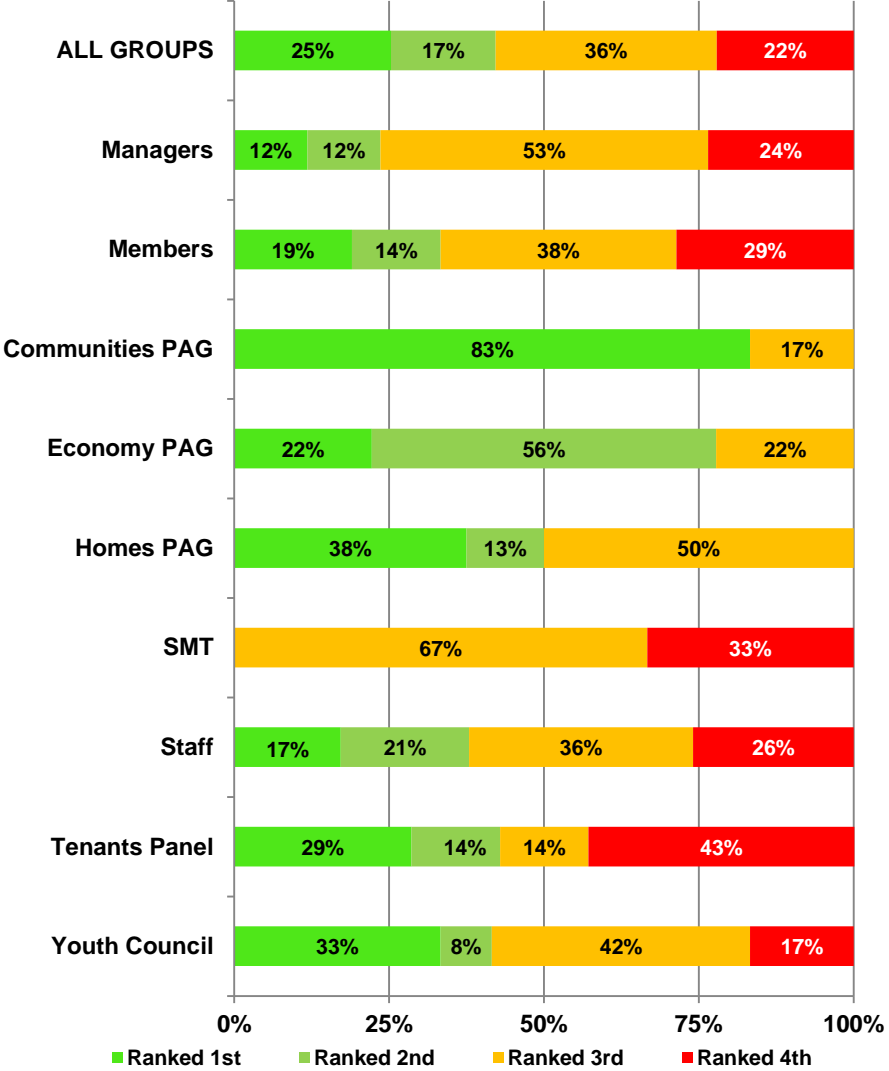
Our Homes : Ranked 2nd Overall



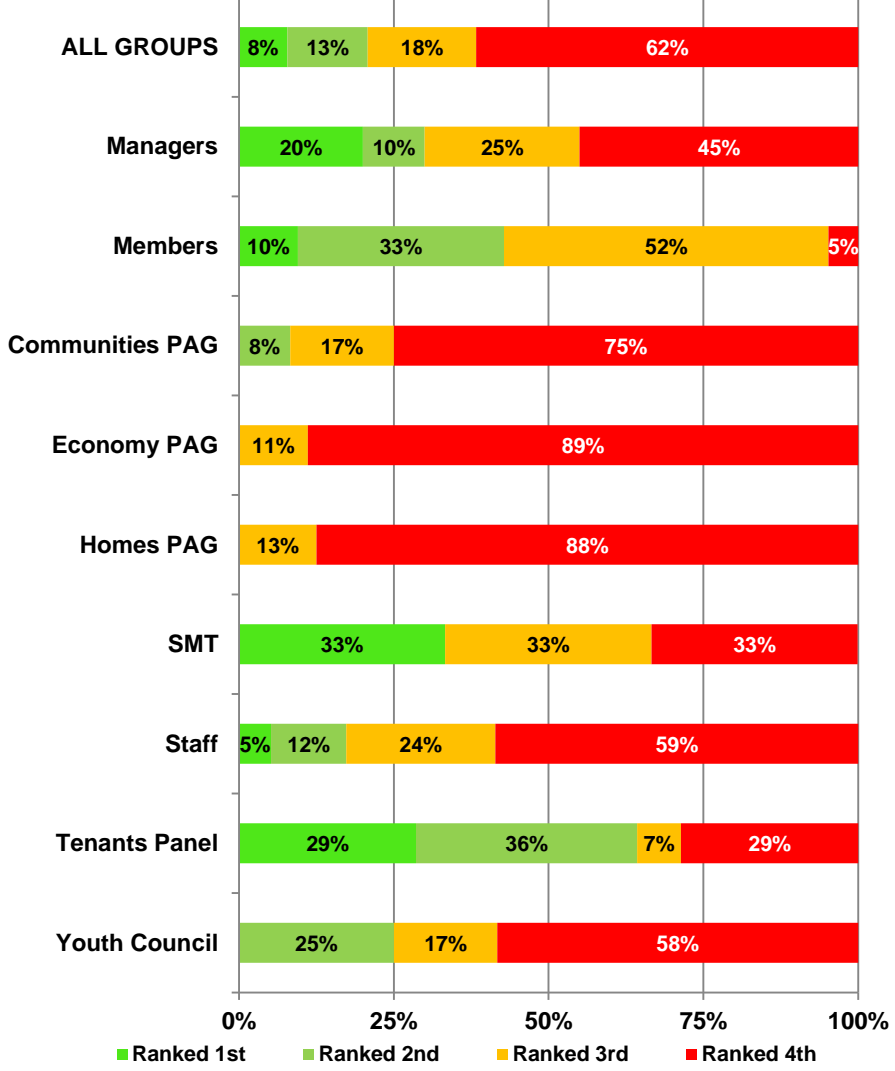
Note : Percentages above are rounded up / down to the nearest whole number and hence the figures shown may not always add up to 100%.

Priorities 2014 Rankings by stakeholder groups (2 of 2)

Our Communities : Ranked 3rd Overall



Our Council : Ranked 4th Overall



Note : Percentages above are rounded up / down to the nearest whole number and hence the figures shown may not always add up to 100%.