

Users of Internet Explorer please be aware

Due to Microsoft ending their support for Internet Explorer versions 8, 9 and 10 we and our technology suppliers have had to take measures to ensure the security of the website and to maintain a useable experience.

What does this mean for me?

If you are using **Internet Explorer 8** you will no longer be able to access the self-service section of our website, NKOnline. Other features of our new and improved website may be unavailable or display incorrectly

If you are using **Internet Explorer 9 or 10** you will be able to access the self-service section of our website but will be asked to upgrade to a modern browser before you proceed. You can keep your current version and still use the site but it is highly recommended to upgrade.

Can I just keep my old version of Internet Explorer?

You can but you will no longer be able to access our self-service site and may experience technical issues on our main website.

On the rest of the web, without these critical browser security updates, your PC may become vulnerable to harmful viruses, spyware, and other malicious software which can steal or damage your data and information.

Many software vendors no longer support older versions of Internet Explorer and this will only increase with Microsoft discontinuing support.

How do I upgrade?

You have several choices of internet browser, links to download the most well-known modern browsers are available below. Click on a link and follow the instructions on the site.

[Google Chrome](#)

[Mozilla Firefox](#)

[Internet Explorer 11](#)

[Opera](#)

Please be aware that we cannot offer any technical support for the new browser. Support is available through each suppliers website.